CANW

Child Action Northwest

Annual Impact Report 2022/23

Registered Charity No 222533

I hope you enjoy reading about the change and impact we have seen across our services over the last year. Our purpose at CANW is to provide support to children families and communities to help them through the challenges that life can present. I think it is fair to say that 2022-23 has provided challenges for us all but I am proud to say that every single person in our Charity stepped up to the challenge and we ensured that the children, families and communities we support were always our key priority. We responded, adapted and innovated and made sure we lived up to our values, we never gave up, we cared and we empowered.

Sue Cotton I Chief Executive Officer

The staff and volunteers of CANW are truly special and every day they go above and beyond to ensure that the young people and families that we work with in our communities are fully supported. We believe that every young person, wherever they come from, should have the opportunity to achieve, and everything we do underpins this belief. The charity continually makes a real impact on people's lives and as a Trustee I am incredibly proud of all the work we do within our community.

Marguerite Webb I Chair Person

We are a Living Wage Employer

Ofsted Good rating

TRUSTED CHARITY MARK LEVEL 2 NCVO

investing in children

INVESTORS IN PEOPLE®

CYBER ESSENTIALS

'INSPIRING LIVES, CHANGING FUTURES'

The inequality that exists up and down the country means that many communities face complex challenges – simply getting by is tough. Child Action Northwest's Mission is to support children, vulnerable adults, and families across the country, ensuring that when life presents difficult circumstances, we're there every step of the way to make sure they get the support they need. We passionately believe that everyon

We provide loving caring foster homes, work with children and adults who need support for their emotional wellbeing, help families reconnect and care for their children, and support children and adults in the criminal justice system. We passionately believe that everyone has the right to achieve their full potential and work to improve the wellbeing and quality of life of young people, by helping them identify their strengths, work with their hopes and ambitions and provide them with the right support, at the right time, to help them make the change they hope for.

The charity has been supporting children and young people for over 130 years, ever since the founding of Blackburn Orphanage in 1886. Whilst young people face different challenges today, the social inequality that still exists makes it difficult for many people to simply get by. CANW now work with over 17,000 people each year and have grown from a Blackburn charity into an organisation with an extensive regional footprint that delivers a range of impactful programmes to those who need them. CANWs roots in supporting young people have stayed strong, and we are proud of what we achieve, the people we support and our dedicated CANW team.

OUR VISION: That everyone gets the support they need, when they need it, to navigate the challenges they face in their day to day life.

WE LIVE OUR VALUES:

We Never Give Up: We believe in those we support and will do everything we can to promote and encourage individual positive growth and change.

We Care: Kindness, caring and concern for those around us is at the heart of everything we do.

We Empower: We empower people to believe in themselves and their ability to take control of what happens in their lives, to become stronger, more independent and confident.

We support Children and Young People

The Emotional Health and Wellbeing of children and young people has been central to our work for many

years, and we are proud to deliver a range of services across the region that directly focus on this area.

Family Support and Wellbeing

We aim to improve the emotional health and wellbeing within children, young people and families to help them understand and manage their situation, leading to sustainable outcomes. The Family Support and Wellbeing team offers early intervention and preventative services across all age groups. This includes working with young people in school and education settings across the region (1-1 and in groups), a new mental health awareness programme for Young Farmers, support for Young Carers (young people aged between 4-18 with a caring responsibility at home), and much more.

We support Communities

CANW prides ourselves on being a charity that works alongside and embedded within communities. We work hard to understand the needs of those we support and develop programmes of support that directly target these requirements.

Criminal Justice/Social Inclusion

We strive to engage and support children, young people and vulnerable adults in order to improve life chances. We aim to reach and support those who have entered, or are at risk of entering, the criminal justice system. Staff work to develop trusting relationships to achieve positive outcomes.

The main focus of our work within Criminal Justice is the provision of Appropriate Adults (AA). We also offer Restorative Justice and Statutory Reparation services. Our Social Inclusion team delivers pre-employment and educational support along with offer early intervention, preventative and therapeutic programmes.

We support Families

We work alongside families to ensure young people receive the care and support they need throughout their formative years and into early adulthood.

Fostering

We work with young people across Lancashire, Cumbria, Greater Manchester and Yorkshire who, for a whole range of reasons, require the support of a Foster Carer. We're incredibly proud of our Foster Carers – they're an hugely important part of the CANW family.

ProContact

This service is a regional leader in contact services. The team operates across the North and West of England, offering a range of services for families to help make informed decisions about safe and sustainable contact arrangements. They work hard to enable and promote contact for children and their family and support parents to improve co-parenting and to reduce conflict.

Approach to Measuring Impact

Impact and quality are at the HEART of what we do – it's about the number of people we work with and the difference we make to their lives.

> Impact is much more than counting numbers, outputs and outcomes. We measure our impact so we can ensure the value of our support and the difference it makes to children, young people, families and the community.

Health: All projects in one way or another contribute towards improving the health and wellbeing of the beneficiaries that we support.

Relationships: Building and supporting beneficiaries to strengthen relationships in the family, develop networks of support.

Economic Prosperity: Improving the economic position of our beneficiaries – employment, debt support, budgeting, benefit entitlement.

Training and Education: Improve access to learning and training, gain new qualifications.

Achievement: Looking at how we support beneficiaries to improve or gain new skills or as simple as improving confidence, self-esteem, developing life skills for some is a major achievement.

Participant Voice and Engagement

Participant and Young Peoples Voice continues to be hugely important to all at CANW - it's vital that our interventions feel like they are done with communities, not to them.

We want those we support to feel like they have been involved in the development of the services they access, and we prioritise involving children & young people, using active participation to garner their views throughout the development, delivery and evaluation of our programmes.

As part of our 2022/23 Strategic Planning cycle we formalized the importance around Participant Voice by adding the following Organisational Objective that has a number if linked key performance indicators:

> We will engage with beneficiaries and stakeholders so that our service development is based on lived experience and defined need, ensuring all stakeholders are involved in the continued growth and development of our Charity.

Each of our service delivery Managers have also committed to asking their beneficiaries the same three questions:

Have we made a positive improvement to your life?

Would you recommend the service to others?

Were you happy with the service?

We believe that although simple, these three questions get to the core of whether our programmes have the impact we want and that our beneficiaries feel content with our offer.

Emotional Health & Wellbeing

14,273
sessions delivered
young people & adults

100% **YOUNG PEOPLE** aged 12+
felt listened to by their worker

41
adults
supported

99% **CHILDREN** aged 4-11
said seeing a CANW practitioner helped

1500
young people
supported

98% **YOUNG PEOPLE**
reported a better understanding of Mental Health

Working in
24
SCHOOLS

Initially, this young person was very sceptical of our work and did not think talking to anyone would help anything.

I encouraged them to give it a go, and they have shown great promise! Their engagement is brilliant now, and we have built a great rapport. They say after every session that they feel much calmer and it is very beneficial. Last week in particular, they said they were in a really bad mood and did not want to go to school, they came in just because they knew they were going to see me and they felt much better after doing so. Our work has also allowed them to be more open with their family members, building these relationships up.

The young person has shared their views of our work with their mum, and they have become closer to their brother as they have both been sharing their feelings with each other (which is very lovely to hear!). I thought

98% OF PARENTS would recommend CANW services to other people

Received **1666** referrals

this would be nice to share as I feel I have really had an impact with this young person, and changed their opinions surrounding the benefits of talking about issues and working through these with someone. This is why I love our work/organisation, as we can really make differences and it is so very rewarding.

"I've been able to explore my feelings and emotions with practitioner that I wouldn't have been able to share with anyone else.
Young Person aged 12

These sessions have left me uplifted in my mental health and personality. The sessions have made me feel much more listened to and not ignored.
Young Person aged 13

The counselling has helped me. I was nervous when I first came but now, I feel fine and find it helpful with my autism. I can talk about any problems I have, and this helps me."
Young Person aged 12

The **Emotional Health and Wellbeing (EHWB) Service** provides therapeutic interventions to children and young people, their families, and adults across Lancashire, including Blackburn with Darwen, South Cumbria and Greater Manchester. The Service is delivered by a dedicated team of counsellors, play therapists and therapeutic practitioners, via a blended offer of face to face, remote, 1-1 and groupwork interventions which are tailored to the needs of the individual. Working in collaboration and partnership with statutory and voluntary organisations, the EHWB Service aims to develop mental health awareness, improve resilience, build on strengths, and achieve positive and sustainable outcomes.

LCC EHWB Early Support Service

A partnership with 10 partner agencies offering time limited interventions to children and young people aged between 4 and 19 years (25 Special Educational Needs (SEND)). This project covers East, Central, and North Lancashire (excluding Blackburn with Darwen and Blackpool) and works in partnership with the Children and Family Wellbeing Service supporting children and young people via an Early Help Offer.

Lancashire County Council

School Service

A bespoke service funded by schools across Lancashire, Blackburn with Darwen, Cumbria and Greater Manchester delivering therapeutic support to children and young people aged 4-18 years facilitated by 1-1, group work or drop-in support services.

Children in Care Pilot Project

A 12 month pilot programme (Our Voice), funded by NHS Lancashire & South Cumbria (LSC) Integrated Care Board to offer a therapeutic support package to Children in Care, including 1-1 and group support sessions, diversionary activities to support children and young people, their foster families and birth families. The aim of this project is to gather data to measure the effectiveness of the interventions, and to support children and young people to build resilience.

NHS Lancashire and South Cumbria Integrated Care Board

iThrive Programme

Commissioned by the Bolton Together consortium to provide 1-1 and family support to children aged between 4 - 8 years, support offered to parents and carers to enable a sustainable intervention.

Bolton Together

Young Farmers Project

Funded by various grant funding applications and benefactors to support young farmers (10 - 25 years) and their families to raise awareness of common mental health issues building resilience and strategies to manage mental health and promote effective and healthy coping strategies.

Think Family

Funded by Blackburn with Darwen this is a 6 week therapeutic group work programme for parents in Blackburn with Darwen aimed at raising parents' self-awareness to improve relationships and build resilience, self-confidence and self-esteem.

Healthy Thinking for Me! Project

Consortium partnership providing a 6 - 8 week therapeutic 1-1 or group work intervention to young people aged 12 - 18 years in Central and East Lancashire offering early support and prevention around negative eating patterns.

SPACE (Supporting Parents & Carers Emotionally)

A 12 month project, consortium funded to facilitate a peer support group for parents and carers across Lancashire, the aim of this project is to improve strategies and community support engagement for parents and carers of children and young people experiencing common mental health issues.

Alice* aged 7, was referred into our service as it was felt that she helped care for her brother who has learning needs, and his behaviour could be very aggressive and violent at times. She would also support her Dad emotionally, as he sometimes

Young Carers

294 YOUNG CARERS **supported** in Blackburn with Darwen

167

127

found it hard to care for the younger sibling.

Upon assessment we learnt that Alice* was scared of her brother at home, especially when he was disruptive in the home; breaking things and writing on the walls. She stated that she would become stressed when her brother misbehaved and was also falling behind in her school work.

Alice* was offered the 8 week Superstars Programme which enabled her to socialise with her peers in a safe setting, taking part in various themed sessions which looked at healthy foods to eat and keeping safe. These weekly sessions gave some respite to Alice* from the home situation; creating a healthy time away from the demands of her brother. Transport was provided and this enabled Dad to receive appropriate support also.

As Alice* moods lifted, Dad recognised the importance of her having time away from the family home, and he was encouraged to support his daughter in accessing Blackburn Youth Zone activities.

100% YOUNG CARERS

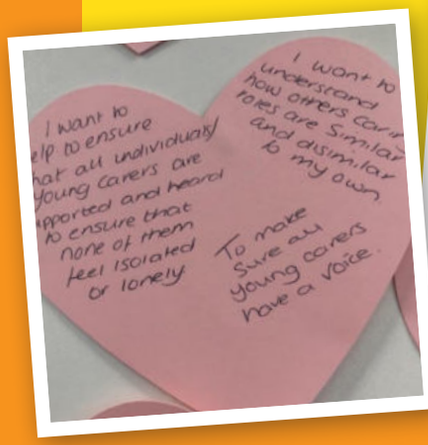
felt that the service had made a positive contribution to their caring role;

100% YOUNG CARERS

would recommend the service to others

100% YOUNG CARERS

were happy with the support they received



BLACKBURN with DARWEN BOROUGH COUNCIL

The **Young Carers Service** supports young carers aged 5-18. Young carers are children and young people who are looking after a parent or sibling with an illness or disability, mental health problems or alcohol/ substance misuse issues. Our aim is to look at how to reduce a Young Carers caring role; signposting families to appropriate services; moving Young Carers onto Universal Services once their intervention is complete.

According to the last Census, there were an estimated 1543 Young Carers in BwD alone.

Our aim is to continue to find these hidden Young Carers in order to provide support to them and their families.

We have seen a significant increase in the number of Young Carers referrals over the last year. With the Young Carers school work, we are confident that Young Carers can be found sooner so that earlier interventions can be offered in order that Young Carers and their families receive the appropriate support at the right time.

Participant Voice - Our service was one of 5 Young Carers services nationally chosen to partake in **Phase 2 of the Co-Op funding Project** via The Children's Society. The three areas that were suggested by the Young Carers who attended the Participation group were:

01 Young Carers' mental well being
02 Young Carers and school
03 Young Carers and doctors/health professionals

ProContact

ProContact enables contact and reduces parental conflict. Families are usually in private court proceedings and have had a breakdown in child arrangements.

Improving Child and Family Arrangements (ICFA)

ICFA NORTH & WEST makes recommendations to help families move forward. Operating across the North and West with nine subcontractors.

70%* PARENTS said ICFA improved their communication

*compared to National score of 57%

59%* PARENTS said ICFA improved their parenting plan

*compared to National score of 47%

56%* PARENTS said ICFA improved their focus on their child's needs, wishes & feelings

*compared to National score of 48%

We received a referral to work with a family under the ICFA (Improving Child and Family Arrangements) service. Liam* is a three year old child who had not spent time with his

Child Action Northwest

239 referrals

subcontractors

160 referrals

> *STAFF* is one in a million, she was really supportive and I wish we could have had her longer. **ICFA North CANW Child**
>
> *STAFF* pulled out all the stops in getting the parents to engage and in developing a plan. **ICFA North Referrer**

Child Action Northwest

230 referrals

subcontractors

244 referrals

> The assessment was thorough and the outcome was positive. Both parents gave a positive feedback about the ICFA service. **ICFA West Referrer**

Separated Parents Information Programme

father in two years, and prior to this had only spent time with his father on ten occasions. It was clear that Liam* did not have any memories of his father. The referral outlined the difficulties within the court proceedings, and that previous court orders were made outlining the arrangements however these had been breached by Liam's mother on 100 occasions.

We met with Liam* prior to any contact with his father, to allow time for Liam* to build rapport with the worker and to support Liam in feeling comfortable in his reintroduction and during time with his father. Liam* presented as shy and nervous during the initial session, however by the end of the ICFA intervention he was confident in spending time with his father. Liam* was observed to be happy, playful and relaxed with his father.

Throughout our work, we discussed how to improve the co-parenting arrangements including communication about Liam, and handovers. It was assessed throughout our work that to avoid future conflict, communication should be limited. We supported the family to access a co-parenting app and tested communication throughout our work. It was also explored and agreed that handovers of Liam* would take place away from the family home, and instead a public place to support both parents to feel comfortable and avoid future allegations.

We worked with Liam's* mother to explore her worries, anxieties and to get to the cause of the arrangements breaking down on numerous occasions. It appeared there were wider issues impacting on Liam's time with his father, and Liam's* mother was worried about her friends/family perception of the co-parenting. We provided external resources and education to Liam's* mother about the importance of Liam* having a consistent relationship with his father and wider paternal family and an understanding of his identify. We helped the parents develop a plan for the spending time arrangements which were realistic and a gradual approach to Liam* spending more time with his father without professional support.

SPIP aims to improve co-parenting, operating across Cumbria, Lancashire, and part of Greater Manchester with three subcontractors.

96% **PARENTS said SPIP** improved their understanding of what children need after their parents separate

794 **PARENTS** supported by Child Action Northwest

351 **PARENTS** subcontractors

93% **PARENTS said SPIP** improved their co-parenting relationship

Contact Services

Contact Services support families with sustainable child arrangements, operating from CANW offices in Bolton and Wilpshire.

> Staff engaged well with my child, felt safe when at the centre and always left happy.
>
> **Contact Services Parent**

PARENTS rated us ★★★★☆ for their supervised contact sessions

107 **FAMILIES** supported at the contact centres

Social Inclusion & Criminal Justice

Our **Social Inclusion Services** strive to engage and support children, young people and vulnerable adults in order to improve life chances. We aim to reach and support those who have entered, or are at risk of entering, the criminal justice system. Staff work to develop trusting relationships to achieve positive outcomes.

The main focus of our work within **Criminal Justice** is the provision of **Appropriate Adults** (AA). We also offer **Restorative Justice** and **Statutory Reparation Services**. Our Social Inclusion team delivers pre-employment and educational support. We offer early intervention, preventative and therapeutic programmes.

Invest in Youth

A project aimed at engaging and inspiring the most disengaged young people resident in the Lancashire area. Working with 15-24 year olds who

65 **YOUNG PEOPLE** supported

are unemployed or economically inactive with multiple social, emotional and economic barriers. These young people are faced with a confusing environment of challenges including intergenerational unemployment, poverty, benefit dependency, low skills and lack of employment experience and they often live in communities with few working role models.

12 YOUNG PEOPLE back into Training & Education

> Thank You for the help, it has really helped with my anxiety knowing I have got someone I can really break things down with and get real support from and not pressured into something that's not right for me, appreciate it a lot.

16 SCHOOLS worked with

13 YOUNG PEOPLE into employment

Award Winning

Third consecutive year one of our own has been recognised by Selnet (Social Enterprise Lancashire Network) as 'Employee of the Year' and also awarded 'Environmental Champion of the Year'.

Youth Engagement

Supporting children & young people, aged 10-24 in the community who may be involved in crime or anti-social behaviour, who are involved in county lines & exploitation; providing a range of diversionary provisions and wrap around support in the form of physical activities: football/cycling and Emotional Well being support.

44 YOUNG PEOPLE supported

12 YOUNG PEOPLE took part in physical activity

6 YOUNG PEOPLE received additional well being support

> Thank you for your sessions; Student feedback was very positive. We carried on the session into normal lessons and discussed how we could better manage our emotions.

Appropriate Adults

Children and vulnerable adults have spent less time in Custody due to the efficiency of the service. 100% of referrals were acknowledged by the AA contacting Custody within 15 minutes of accepting the referral.

APPROPRIATE ADULTS responded to **16,266** referrals

34% Children

66% Vulnerable Adults

42% referral increase from the previous year

100% of all **Outcome Forms** were shared with the relevant authorities

99% of referrals responded to within **1 HOUR***

*The National Appropriate Adult Network guidance is 2 hours

100% of all **Safeguarding issues** identified and shared with relevant agencies

> Our AA was very professional and positively engaged with the suspect and the interview itself. **Custody Professional**
>
> All AA's I have dealt with through this service are always very friendly, efficient, helpful and very professional. **Custody Professional**

Statutory Reparation

Our **Statutory Reparation team** delivers support that is designed to help children and young people understand the consequences of their actions and take responsibility for their behaviour. It is for children and young people aged 10 - 17 years who have made the wrong choices and are open to Blackburn with Darwen Youth Justice Service.

24 YOUNG PEOPLE supported

121 VISITS to projects

363 HOURS of Community Reparation

140 HOURS of unpaid work

> Trevor is unbelievable in engaging young people, if he can't do it, then no one can. **Commissioner**
>
> I really enjoyed painting the room and it looks a lot cleaner now we have given it a new coat of paint, I hope they like it. **Young Person**

YOUTH JUSTICE SERVICE
BLACKBURN WITH DARWEN

Fostering

41 children in foster homes

36 FOSTER FAMILIES

63 Foster Carers

Ofsted Good Provider

Our **Care & Accommodation service** comprises of a registered fostering service, a leaving care service and supported lodgings provision.

The foster care service has been running for over 20 years and provides good quality foster homes for all the local authorities across the North-West of England who ensure a sufficiency of placements for the children in their care. The service has up to 50 children living in its foster homes and operates a number of different fostering schemes to meet the varying needs of children.

> My foster carers are always there when I need to talk and they give me good advice. **Young Person**
>
> We are 1000% happy with CANW and we know CANW is always there for us as we are for CANW. **Foster Carer**
>
> The support groups, Whatsapp group and fostering team as a support system is really helpful, positive and keeps us informed, motivated and feeling valued. **Foster Carer**

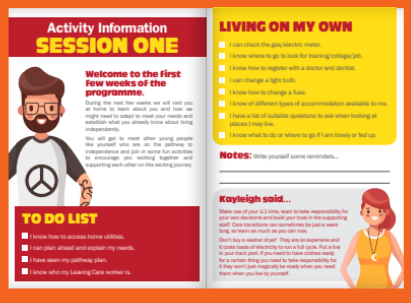
Opening Doors Project

The 'step-down' fostering scheme operates for those young people who have been in residential care or who are on the cusp of residential care and this service is provided for young people across the region. The Opening Doors project provides therapeutic foster placements for young people with complex emotional needs across the region. In addition, the service provides short term and long-term foster homes for single children and sibling groups, plus a specialist provision for children with disabilities.

We work with young people from 0 to 18 years within the fostering service and up to age 25 in **Supported Lodgings** with the aim of providing stable home environments and support which enables young people to meet their potential and stay connected to the significant people in their lives.

We are an inclusive service and tailor our care offers to meet the needs of the young people to help promote their identity and potential.

> During this review period, it is evident R & A go above and beyond to ensure A's experience's similar opportunities as his peers.
> **Local Authority Social Worker**
>
> M and D are very lucky to have A and S, there is no doubt that this should be a long-term placement. The children are thriving in their care. **Teacher**



Ishaq* arrived in the UK aged 15 as a Unacompanied Asylum Seeking Child. He had fled his home country of Afghanistan due to 'Personal Enmity' which is where family members hold a deep hatred towards you and wish to do you harm or cause your death.

Ishaq's* journey to the UK started 2 years ago when he was just 13 years old; he travelled alone across several borders into unknown countries - facing significant exploitation as he worked several jobs for little money to feed and live day to day. Having no relatives in the UK, speaking very little English and arriving at the port of Dover, he requested asylum. Under the National Transfer Scheme (NTS) a protocol set up to help unaccompanied asylum-seeking children, he was transferred to the services of a Northern Local Authority.

Due to the keen eyes of our placements team, a potential match was found with one of carers in the Manchester area. Ishaq's* referral was shared with the carer, as we felt she had the skills and experience needed to support his needs. A bonus when matching is that a child's cultural and identity needs can be supported and in Ishaq's* case, the carer was of the same religion and could speak the same dialect of language that he uses.

Ishaq* arrived with his CANW carer and settled in well, learning to be cared for and supported, leaving behind some of his emotional turmoil. He is enrolled in a local school, is looking forward to learning English and the opportunity of an education. The carer is supporting Ishaq* through the asylum process, is trying to establish contact with his parents back in Afghanistan and helping him to establish himself in his new local area.

A BIG HEARTFELT THANK YOU

Don't forget giftaid it making donations go further

Community & Corporate Fundraising

We were once again delighted to be supported by the local community, businesses, schools and many more helping to raise vital funds for us over the course of the year.

Special thanks to: DHL Safran, Ritherdon and Co, Ribblesdale Rotary Club & Ritherdon Rotary Club, Whalley Mothers Union, TVS Supply Chain solutions, South Lancashire Caravan Centre, Clitheroe Rotary Bonfire Night, Clitheroe Royal Grammar School, Barton Grange Garden Centre, Electricity North West, Wilpshire Golf Club.

And a huge thank you to everyone else who raised funds for the charity over the course of the year. Without this support from the local community we simply couldn't do the work that we do. Thank you all!

Donations

Alongside supporting the charity financially, we were incredibly grateful for the donations of: Toys and Selection Boxes at Christmas, Eggs and Chocolate treats at Easter, Laptops and Media equipment, and much more. Special shout outs to TSS Infrastructure, Morrisons Blackburn, Asda Blackburn, Tesco Blackburn, BAE Systems, Electricity North West, Eleven Sports Media, NatWest Blackburn and Clitheroe.

Events

We ran a range of fundraising events over the course of the year – thank you to everyone who got involved, sponored and attended.

CHRISTMAS@CANW
Festive Fayre

Patrons - Roger Dugdale

Roger has been a faithful supporter of Child Action Northwest for many years. He is passionate about making sure young people get the support they need to manage their mental health and wellbeing, and his ongoing support has enabled us to help hundreds if not thousands) of young people across the region.

His recent commitment to support us with a multi-year pledge has enabled us to forge a partnership with Lancashire Young Farmers, and to pilot supporting their community across the Ribble Valley and beyond.

Patrons - Blackburn Chemicals

We were delighted to welcome Blackburn Chemicals to our small (but growing!) family of Patrons in early 2023. Family is hugely important to them and they remain a fully family owned business despite their significant growth and success. Their commitment to support us with a multi-year pledge will enable us to continue providing loving foster homes for young people who need them.

Our aim is to secure a Patron for each of our service, to join Roger and the Blackburn Chemicals team, ensuring that young people, families and communities across the region get the support they need.

Other Key Supporters

Alongside our Patrons, we were delighted to receive support from a number of grant makers and funders throughout 2022/23.

Eric Wright continue to support our work with Young Carers with their funding helping to ensure those we work with receive additional therapeutic support, as well as offering additional funding to support the charity through the ongoing cost of living crisis.

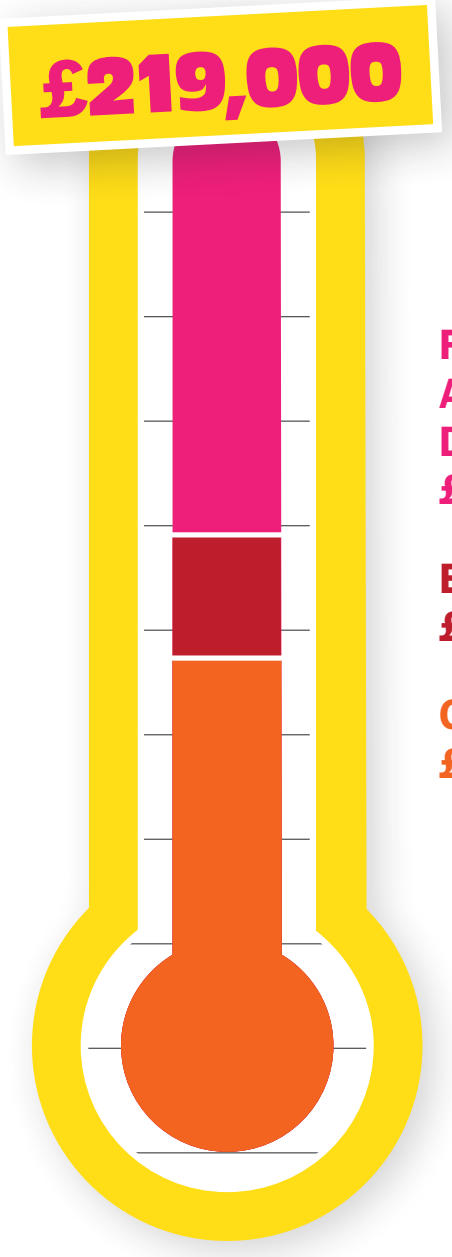
ERIC WRIGHT CHARITABLE TRUST

Supported by DUCHY of LANCASTER BENEVOLENT FUND

THE DULVERTON TRUST

The Duchy of Lancaster Benevolent Fund and **The Dulverton Trust** joined the CANW family, alongside Roger Dugdale, and helping to fund our work with Young Farmers across Lancashire.

Arnold Clark COMMUNITY FUND provided funding to support our ProContact team.



Fundraising Activities & Donations £103,000

Events £26,000

Grants £90,000

Looking after our team

We're passionate about making CANW an incredible to work – this year we have:

CANW services have supported in excess of:

17,000

CHILDREN, YOUNG PEOPLE and their FAMILIES

across the North-West & beyond

We're RECRUITING...

www.canw.org.uk/vacancies

SCAN ME

We have lots of recruitment at the moment. Please can we ask that you to send out vacancies within your networks & shared across our social media pages.

VOLUNTEERS

12 equating too...

838 HOURS OF SERVICE

That's the value of **£7964.14**

access PeopleHR

NEW HR system rolled out from April 2022

Registering to become a We are a Living Wage Employer

medicash a positive approach to health

offering cashback for various health related appointments

Employee assistance programme

unum Help@hand

BenefitHub™

- Counselling sessions
- Physiotherapy appointments
- Finance advice
- Lifestyle advice
- Wellbeing advice
- Shopping discounts
- Recreational activity discounts.