



Child Action Northwest

Annual Impact Report 2020/21

Registered Charity No 222533



I hope you enjoy our whistle-stop tour of the change and impact we have seen across our services over the last year!

I think it is fair to say that 2020-21 was unprecedented for the challenges it posed for us all but I am proud to say that every single person in our Charity stepped up to the challenge and we ensured that the children, families and communities we support were always our key priority. We responded, adapted and innovated and made sure we lived up to our values, we never gave up, we cared and we empowered.

Sue Cotton | Chief Executive Officer

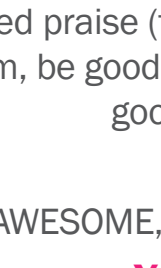
All staff and volunteers of CANW redefine what 'going the extra mile' truly means. Our people and our attitude make us special, unique, distinct. CANW is a charity which measures profit and worth, not by a balance sheet, but moreover, by the value and worth it adds to the lives and to the community we are all a part of. Our amazing staff, the work done and the outcomes achieved every day that change lives and futures is humbling.

Martin Roche | Chair Person



Care & Accommodation

53 children in foster homes



2 SUPPORTED LODGING HOSTS



joined the **WHITE ROSE FOSTERING FRAMEWORK**

89% FOSTER CARERS felt supported during lockdown



9 FOSTER CARERS approved



100% BIRTH FAMILIES had their contact maintained



We appreciate all the time and effort our social worker has put into our application. We were so impressed with the empathy and dedication shown throughout the process.

CANW Foster Carer

I received praise (from foster carer) when I clean my room, be good at school - this makes me feel good about myself.

It's AWESOME, I'm involved in everything!

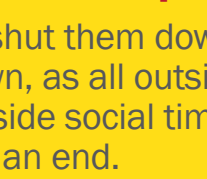
Young People



100% EDUCATIONAL PROVISIONS & SUPPORT throughout pandemic



100% CARE LEAVERS offered bespoke support



The (Local Authority) team were extremely keen to pass on their gratitude to you, your team and the carers for everything that they have done and offered.

Commissioner

Leaving Care

intensive support to

17 YOUNG PEOPLE



132 WORKSHOPS with 1:1 support

- ✓ Art
- ✓ Cooking
- ✓ Employability
- ✓ Welfare benefits
- ✓ Mindfulness
- ✓ Physical fitness
- ✓ Internet safety
- ✓ Sexual Health
- ✓ Mediation
- ✓ Relationships
- ✓ Sexual Identity

4 YOUNG PEOPLE supported out of exclusion with ingredients and cooking workshops

supporting **YOUNG PEOPLE** to celebrate their gender identity

1 YOUNG PERSON obtained her first tenancy

2 YOUNG PEOPLE into employment

A young person's poem

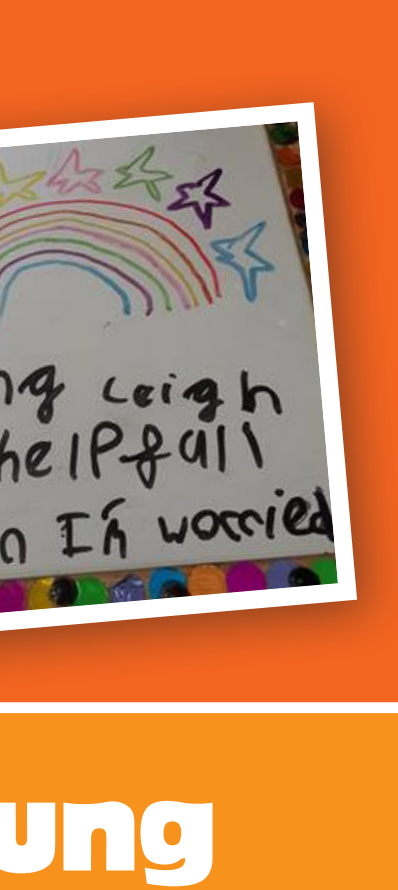
Lock down, shut them down, we're all outside, as all outside time the outside social time has come to an end.

As all our eyes are glued to our devices, everyday around and around it goes inside your head like never before.

Then activities become alive online as we see all electrical versions of our CANW friends on zoom.

Fun, laughter and joy start all over again in our own homes.

Talking, cooking and learning new skills with our friends once again in a difficult time.



Emotional Health & Wellbeing

TEAM OF over **40** inc trainees & students

in partnership with **8** OTHER ORGANISATIONS

971 supported aged 4-11

958 supported aged 12-25

operating across **LANCASHIRE, BLACKBURN WITH DARWEN & areas of GREATER MANCHESTER, CUMBRIA**

Working in **46** SCHOOLS

8 PLACEMENTS provided to Mental Health Trainees

100% YOUNG PEOPLE aged 12+ felt listened to by their worker

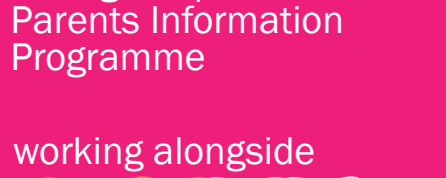
98% CHILDREN aged 4-11 said seeing a CANW practitioner helped

Our CANW worker has been amazing with my daughter and supported her through a really difficult time! Without her support my daughter would not be where she is today. She had an open door policy which allowed my daughter to see her when she needed to as well as her weekly sessions. The resources provided helped her at home if she was feeling low. I want to thank you for all your hard work and patience, helping her get through a really difficult time! **Parent**

Service development as a result of Covid 19:



Positive Pals Programme - to help children continue building resilience skills and support peers within school.



Reboot - Our remote intervention for 7-11 year olds.



Young Carers

243 YOUNG CARERS supported in Blackburn with Darwen

153

93

139 virtual group sessions

Appointed a **SCHOOL LINKS WORKER**

78% YOUNG CARERS saw a positive increase in their feelings and behaviour

65% YOUNG CARERS saw an increase in their safety

Kevin* attended a 1-1 session both in school and over zoom due to COVID-19 restrictions. The sessions were about his worries regarding his Mum, as well as exploring his wishes and feelings. Kevin* continued his online sessions and attended our mindfulness and boxing sessions, ran by London based 'Mindfulness Peak Performance'. An invitation was also extended to attend our virtual Young Carers groups which he enjoyed & participated well in.

There was an initial struggle to conduct the 1-1s due Kevin's* reluctance to access online/face to face support. We started with the camera being switched off, built up a rapport until he felt comfortable enough to undertake 1:1s with the camera on.

Kevin* continued to be supported by East Lancashire Child and Adolescence Service which was valuable support to him and his Mum as he was receiving specialist support for his emotional health. He continues to be involved and engaged in CANW group sessions.

Support was extended to the family from the Carers Service who have offered her advice and guidance in regards to her dad's poor health. Mum contracted Covid-19, but was able to reach out to professionals in order to manage her mental health and she learnt where she needed to go when support was needed.

Due to the multi-agency intervention, and Mum working really well with services she has now been moved down from a Child Protection plan and is at Child In Need level.

ProContact

205 FAMILIES supported at the contact centres

94% PARENTS at parenting programmes learnt what children need after parental separation

88% PARENTS at Child Contact Interventions improved the relationship between child & parent

86% PARENTS at Child Contact Interventions found a successful solution to contact arrangements

Fantastic intervention with this family, the worker was firm with parents and did not allow them to embroil her in the conflict. This assisted both parents to remain focused on the goals and make a plan moving forward. **Referrer**

PARENTS rated us **★★★★★** for support that staff gave their family



working in partnership with Selnet to

Build Better Opportunities for the people of Lancashire

Invest in Youth

57 YOUNG PEOPLE supported

8 YOUNG PEOPLE back into Training & Education

3 YOUNG PEOPLE into employment

Emotional Therapeutic Service

120 PEOPLE supported

100% reported improved emotional & mental wellbeing

Mixed Media

70 YOUNG PEOPLE supported

10 schools and training establishments delivered to

These sessions with you have been very helpful. They have helped me start to turn my life around for the better - helped me to build my confidence and start to trust people again. **CF participant**

- ✓ improved wellbeing
- ✓ educated on Anti Social Behaviour & Substance Misuse
- ✓ engaged in Mixed Media activities

I went to school to visit the young person and he told me that he found the sessions that he attended really useful and he was disappointed that he had finished. **Teacher**

Criminal Justice

APPROPRIATE ADULTS responded to **7691** referrals

35% Children

65% Vulnerable Adults

Service delivery: Lancashire, Blackburn with Darwen, Blackpool, Cumbria, Greater Manchester, Cheshire & Durham

"AA was here a significant period of time in the early hours and was still smiling. I always have exceptional service from the AA's in Cheshire." Custody Sergeant - Cheshire

"They are extremely professional and knowledgeable and without exception offer appropriate levels of support to detainees." Custody Sergeant - Durham

"Empathetic and compassionate. A great help in focusing the client and a credit to the service. Helpful with the judicial process." GM Police Officer

A BIG HEARTFELT THANK YOU

WE COULDN'T DO IT WITHOUT YOU!

Thank you to all our supporters - the businesses, community groups and individuals raising funds to support our work.

Whether you want to make a one off donation, or become a regular support to our charity, you can help CANW to inspire lives and change the futures of children & young people.

Every day is an opportunity for us to work together to support thousands of children, young people and their families reach their full potential regardless of their background or circumstance.

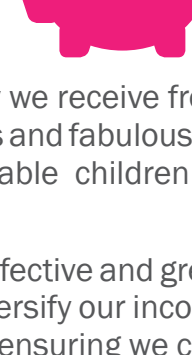
FOR MORE INFORMATION
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☎ 01254 244700 ✉ info@canw.org.uk

Don't forget **giftaid it** making donations go further

CANW services have supported **10,912** PEOPLE

Our financial headlines 2020/21:

TOTAL INCOME £5,057,639



We want to make sure every penny we receive from funders, commissioners, donors, supporters and fabulous fundraisers goes to support the most vulnerable children and young people in our community.

We work hard to be efficient, cost effective and great value for money. We have an objective to diversify our income streams to be sustainable in the long term, ensuring we can continue to deliver services, which the people we support rely on.

Funded by:

